



OPERATING HOURS FOR VISA COUNTER

(FOR ALL UM INTERNATIONAL STUDENTS)

The Visa Counter will be operating as follows:

DAY	TIME	SERVICES
Monday – Thursday	9.00 am – 3 pm	<ol style="list-style-type: none">1. Passport Submission & Collection2. I-Kad & Insurance Card Collection3. New Student Pass Application4. Renewal of Student & Dependent Pass application5. Special Pass application6. Transfer Pass Endorsement application7. Cancellation of Student Pass application
Friday	9.00 am – 12 pm	<ol style="list-style-type: none">1. Passport Submission & Collection2. I-Kad & Insurance Card Collection3. Submission of Additional Documents requested by EMGS & UM Visa office <p><i>Note: Strictly No submission of application.</i></p>

All students are required to abide by the SOPs set by the Malaysian Government and the Universiti Malaya when entering the Campus and University premises.

Thank you for your cooperation and stay safe.

Head

International Student Services Unit
Academic Administration and Services Department
Universiti Malaya

17 AUGUST 2022