



RESPONDUS LOCKDOWN BROWSER FOR STUDENTS

Respondus is a custom browser that creates a secure testing environment by locking down all windows and preventing access to all applications on the computer used for assessment.

When Respondus is used, students are locked in this secure mode until they submit their tests for grading. At Universiti Malaya, Respondus is integrated with Spectrum. If your instructor is using Respondus LockDown Browser for testing, you will be asked to download it before the assessment. The link to download will be automatically provided with the assessment in Spectrum on your course site. Once you download the LockDown Browser, you can use it for any course that requires it.

Guides:

- Read Respondus Quick Start Guide for Students
- Watch Introduction to Respondus LockDown Browser for Students

How to install LockDown Browser:

- 1. Login to SPeCTRUM Exam and navigate to your course.
- If the test or quiz requires the LockDown Browser a message will be dis played when you click on the test/quiz link. Click on **Download Lock down Browser**.

Attempt	State	Marks / 1.00	Grade / 10.00	Review
1	Finished Submitted Wednesday, 12 May 2021, 6:31 PM	0.00	0.00	Review
	Highest grade: 0.00 / 10.00.			
	Respondus LockDown Browser	is required for this exam.		
	Download LockDown Browser Chec	k your LockDown Browser Setup		

Figure 1: Quiz page set with Respondus Proctoring







3. The **Download** link will take you to the external site where you can down load the program. It should automatically be set up to download the correct version for your system, however, if it's wrong, you can choose a Mac or Windows version of the software in step one.

OVERVIEW	VERSION	INSTALL
LockBowe Brawset		Install LockDown Browser for: University of Malaya
ONLINE EXAM	Version: 2.0.7.02 Your system: Windows 10	INSTALL NOW
This brief video explains the basic features of LockDown Browser and why it's used at your	Download size: 83.3 MB System requirements	
institution.		Note: Your antivirus software must allow you to install software.
	Do you need the Mac version?	By clicking the "Install Now" button, you acknowledge that you have read and agree to the <u>Respondus Inc. License Agreement</u>



 Once you select your operating system, you will be led through a step-by-step download and installation process: Start by selecting Install Now from step 3.

Save As	
\leftrightarrow \rightarrow \checkmark \bigstar \bigstar This PC \Rightarrow Downloads	✓ Č Search Downloads
File name: LockDownBrowser-2-0-7-02 (1).exe	
Save as type: Application (*.exe)	
✓ Browse Folders	Save Cancel

Figure 3: Download and install LockDown Browser







How to use LockDown Browser:

1. After the LockDown Browser is installed on your computer you will have to open it and connect to SPeCTRUM Exam through it every time you take a test or a quiz requiring the secure environment:



- 2. After clicking on Launch LockDown Browser, if it asks you to choose a server, please choose **Spectrum Exam**.
- 3. Then, the LockDown Browser will notify you if any applications are running on your computer that interferes with the browser and you will be asked to quit out of them:

LockDown Browse	er (2.0.7.02)	×
You must close the	e following program(s) before starting the browser:	
You must close the Google Chrome F	e following program(s) before starting the browser: Remote Desktop (remoting_host.exe)	

Figure 5: Closing programs block by LockDown Browser

Steps to close the applications complain by the browser

- Ctrl-alt-delete
- Go to task manager
- Go to Details like the image below
- looks for the application shown by the lockdown browser then press delete or end task
- For some of the applications, it can be closed straight by clicking on Close Process







Bringing Learning to you ... Whenever, Wherever

Figure 6: Process in Task Manager

lask Manager	
Do you want to e	end remoting_host.exe?
If an open program is and you will lose any process, it might resul	associated with this process, it will clos unsaved data. If you end a system It in system instability. Are you sure you
want to continue?	

Figure 7: Closing process in the Task Manager window











- 3. After closing all applications the Lockdown Browser told you to close, Launch the LockDown Browser again, then you will be taken to start the test or quiz.
- 4. Before starting the test/quiz, there will be few checks on webcam, student, environment ID verification and facial detection. After completing all this then the quiz can be started. If you have encountered any problem while doing these checks, click on `not working' button then choose the options given to troubleshoot the problems. If the problems are not listed then, click on option `something else', following that you will have an option to chat with a live agent for help.

STEP 1: TERMS OF USE	Terms of Use	
STEP 2: WEBCAM CHECK		
STEP 3: ADDITIONAL INSTRUCTIONS	RESPONDUS MONITOR STUDENT TERMS OF USE These Terms of Use ("Terms"), which incorporate the <u>Respondus Help Center Terms of Use</u> ("Help Center Terms") included at the end of these Terms, are an agreement between you and Respondus, Inc. ("Respondus"), and between you and your learning institution, or your school ("your Institution"),	
STEP 4: GUIDELINES + TIPS		
STEP 5: STUDENT PHOTO	regarding your use of Respondus Monitor®. By using Respondus Monitor, you agree to these Terms in full and that you are age 14 or older, or age 16 or older in the EEA.	
STEP 6: SHOW ID	Respondus Monitor is a cloud-based service ("Respondus Monitor Services") and software ("Respondus Monitor Software") (also collectively referred to in these Terms as "Respondus Monitor"), that work together to provide on online interactive database of video, audio, and other data captured during	
STEP 7: ENVIRONMENT CHECK	student assessment sessions for use in monitoring students. The Respondus Help Center is a group of services ("Help Services") provided by Respondus, Inc. that	
STEP & FACIAL DETECTION CHECK	enable users of LockDown Browser and Respondus Monitor to troubleshoot sechnical issues. The Help Services include, for example, a webcam check, system check, the ability to report an issue to Respondus, and links to a knowledge base and technical support.	
STEP 9: BEGIN EXAM	REQUIREMENTS OF YOUR INSTITUTION (e.g., your school)	
	As part of an effort to use evallable technology to improve your learning experience by providing	•
	Agree Disease	

Figure 9: Checks done by Respondus LockDown Browser before starting quiz

- 5. After completing the quiz submit it and then close the LockDown Browser.
- 6. If you are facing problems to start the quiz, please inform your lecturer so that your lecturer aware of the problem and suggest alternatives. Please also raise ticket to Respondus by clicking the link here:

https://support.respondus.com/support/index.php?/Default Tickets/Submit/RenderForm/2

